Aesop QuickStart Guide for Substitutes

This guide will show you how to:

Log on to the Aesop system
Navigate the Aesop Web site
Find and accept jobs online
Manage your schedule
Cancel an assignment
Manage your availability
Specify your call times
Change your PIN
Manage your personal information
Select preferred schools
Find and accept jobs over the phone
Benefit from Aesop notifications
View user guides and training videos



^{*} Indicates functions that might not be used by your school

Using Aesop Successfully

Proactively fill your schedule

Aesop offers you the flexibility to proactively search for jobs and fill your own schedule the way you want. To help you benefit most from automated substitute placement, Aesop offers you both phone and web services for finding and accepting jobs. Substitutes can call in to Aesop toll-free at 1-800-942-3767 or log in online at www.aesoponline.com.

Manage your preferences

With Aesop, not only can you plan your schedule ahead of time, but you can also choose Non-Work Days, specify preferred schools and adjust call times to fit your schedule. You can also view work history and receive phone and e-mail notifications of available jobs.

Find out about available jobs

Aesop notifies substitutes of available jobs they qualify for. Most employee absences are entered the day before the absence occurs, but depending on the district's settings, substitutes can discover available jobs days, weeks or even months in advance.

Aesop can alert substitutes to new jobs through both phone and e-mail services. Substitutes can then choose to accept or reject the assignment.



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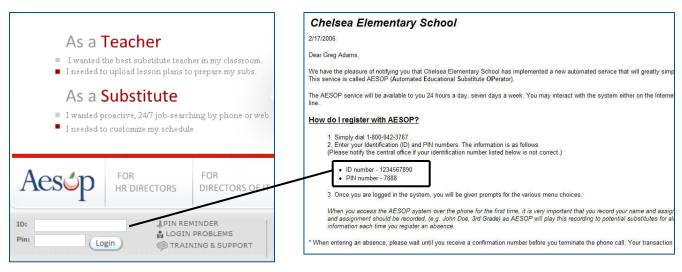


Online Services

Log on to Aesop

In your Internet browser address bar enter www.aesoponline.com and click the **Go** button.

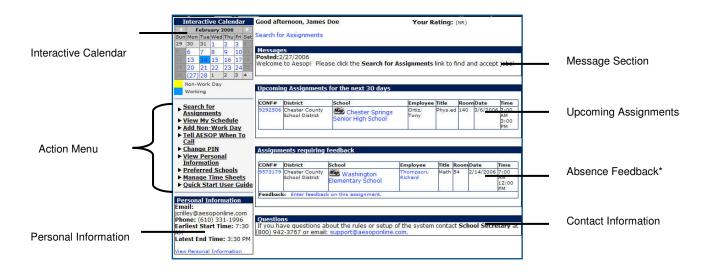
Enter your **ID** and **PIN** from the personalized welcome letter you received from the district.



Aesop Login Page

Personalized Welcome Letter

Home Page



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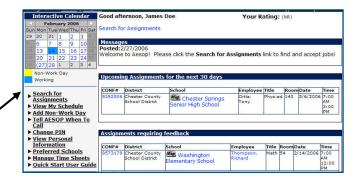


Find and Accept Assignments Online

Search for Assignments

1. Click the **Search for Assignments** tab on the action menu on the home page to see a list of all available jobs.

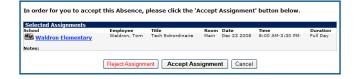




2. Click the <u>Details</u> link to view more information on the assignment. For multiple day assignments, Aesop will list the employee's name once and then all dates.

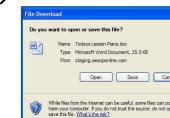
Accept or Reject Assignments

3. Click **Accept Assignment** if you would like to accept the job or **Reject Assignment** if you do not want to accept the job. If you reject the assignment, you will not be able to view it again later. Click **Cancel** to return to the Search for Assignments page.



- **4.** You will receive a **Confirmation Number** when you have successfully accepted an assignment.
- **5.** You can view any notes left by the employee or the district in the **Notes** section.
- **6.** At this point, you can also access any attachments left for you by the district or the employee. Click on the attachment; in the File Download dialog box click **Open** or **Save**.





Your home page will automatically be updated with the newly-accepted assignment. The Interactive Calendar and the Upcoming Assignments for the next 30 days sections will reflect the new information.

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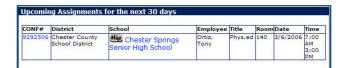


Other Home Page Features

Messages

Any messages from the district office will appear in the **Messages** section.





Upcoming Assignments for the next 30 days

Aesop will show you absences you have already accepted up to 30 days in advance. Aesop will also show you the name of the employee and school. A map icon indicates that directions to the school are available from MapQuest.com.

Assignments requiring feedback*

Click the **Enter feedback on this assignment** link to write a review regarding the assignment.



If

If you have questions about the rules or setup of the system contact **School Secretary** ext 10 at (555) 555-5555 or email: suboffice@yourdistrict.org.

If you have any questions regarding Aesop please contact the individual listed or e-mail the contact at your school district.

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Questions

Manage my Schedule

Interactive Calendar

To view your assignment schedule, you can click on the **View my Schedule** tab on the action menu or you can choose a specific date on the **Interactive Calendar**.

Aesop displays two types of days on the calendar:

- Non-Work Day days you have indicated you are unwilling to work
- Working days you are assigned to work



Use the calendar arrows to select different months

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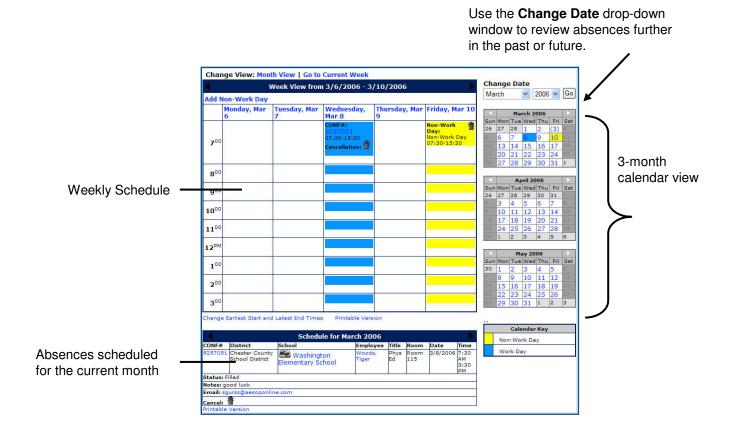
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View My Schedule

On your schedule, you can view your assignments in three ways:

- Weekly schedule
- 3-month calendar view
- All absences scheduled for the current month

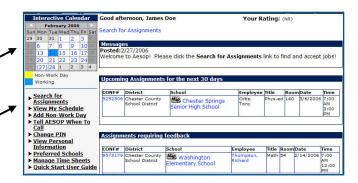
Click on a date in the 3-month calendar view, and the weekly schedule will change to that week.



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Remove Myself from an Assignment

First, view your schedule by clicking on the **Interactive Calendar** or the **View My Schedule** tab on the home page.



Change View: Month View | Go to Current Week

| Week View from 12/22/2008 - 12/26/2008 Add Non-Work Day | | | | | |
|--|--|--|--|--|--|
| | | | | | |
| 7 ⁰⁰ | | | CONF#: 30066224 07:30-11:30 Cancellation: | | |
| 800 | | CONF#: 30325157 08:00-15:30 Cancellation: Past Cancellation Time of: 8:00 AM | | | |

You can remove yourself from an accepted assignment or a Non-Work Day by clicking the trash can in the assignment you wish to cancel.

A warning message will appear: "Are you sure you want to cancel this job?" Click **OK** to cancel.



Change View: Month View | Go to Current Week

Week View from 12/22/2008 - 12/26/2008

Add Non-Work Day

Monday, Dec 2 Tuesday, Dec Dec 24

700

CONF#: 30325157 08:00-15:20 Cancellation: Past Cancellation: Time of: 8:00

AM

The canceled assignment no longer appears on your calendar or list of assignments.

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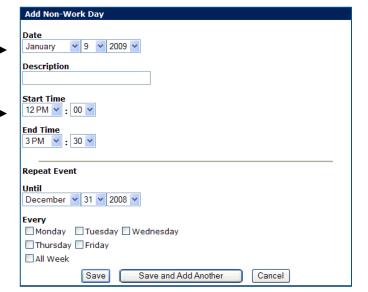


Add Non-Work Day

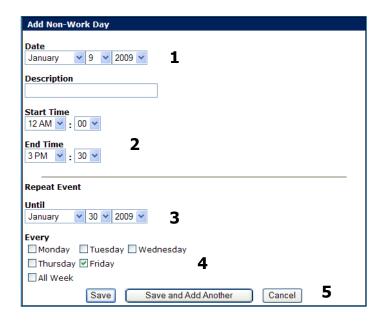
Click on **Add Non-Work Day** on the home page to indicate days or portions of days when you are unable to work.

For a single non-work day, select the date you will be unable to work. Enter a description if desired.

Adjust the **Start Time** and **End Time** if you will be unavailable for only a portion of the day.



You can use the **Repeat Event** feature if you have a recurring unavailability status.



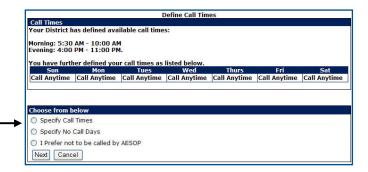
- 1. Select the date for your first non-work day.
- 2. Fill in the Start and End Times.
- 3. Select the date for your last non-work day.
- 4. Check the box for the day(s) of the week that you will not be between your first and last nonwork days.
- 5. Click **Save** to save your information, **Save and Add Another** to save your changes and create another non-work day, or **Cancel** if you do not wish to save the information.

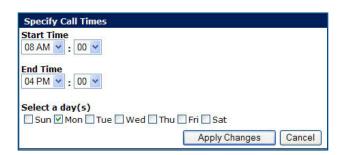
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Tell Aesop When to Call

Select **Tell Aesop When to Call** on the home page to ask Aesop not to call during certain hours of the day or an entire day. These restrictions will repeat every week until you change or remove the restriction.



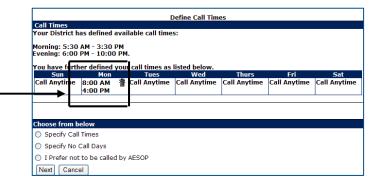


Select **Specify call times and** enter the start and end times for when you would like to receive calls. Then select the day(s) of the week for this time range.

Apply changes to save or click **Cancel** to return to the home page. The setting you created will repeat until changed.

Your new call time will appear on the schedule. If you wish to delete this time, click on the trash can next to the time.

To create another call time, select **Specify call times** again and repeat the process.





Select **Specify No Call Days** to choose days when you do not want Aesop to call you.

Select I Prefer not to be called by Aesop if you wish never to be called.

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Change PIN

You can change your PIN at any time. The PIN is used both on the Web site and the phone system.





View Personal Information

Review the demographic information the district has on file for you.

*You can change the information by clicking the **Edit Info** link.

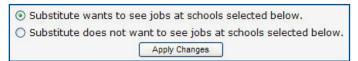
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Preferred Schools*

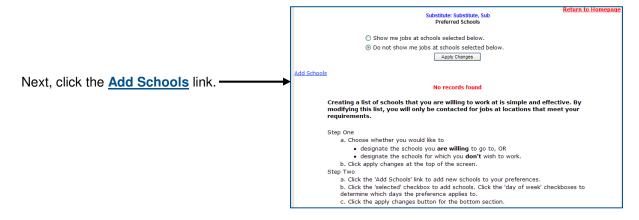
You can choose the school(s) where you are willing or unwilling to work. Click **Preferred Schools** on the action menu of the home page.

First, determine how you want Aesop to use this list. In the header, you can choose to tell Aesop that you're creating a list of schools where you DO want to go or a list of schools where you DON'T want to go.



Preferred Schools Header

Then click Apply Changes.





School Selection

Check the box under the Selected column next to the school(s) you wish to select.

Uncheck the days you do not wish this to apply (if necessary).

Click Apply Changes to save.

Click <u>View Current Schools</u> to view your list of preferred schools.

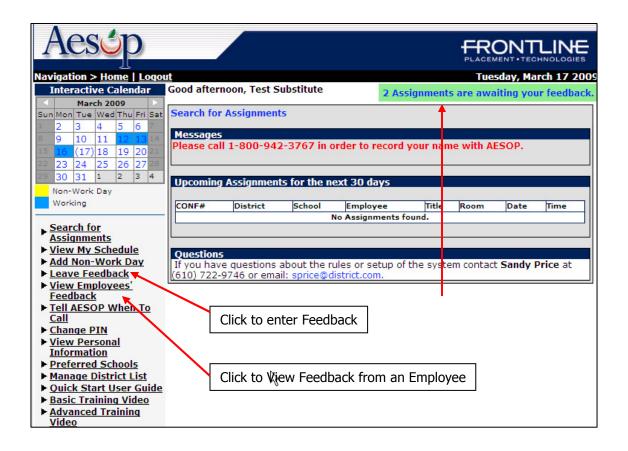
Choose Your Header Wisely

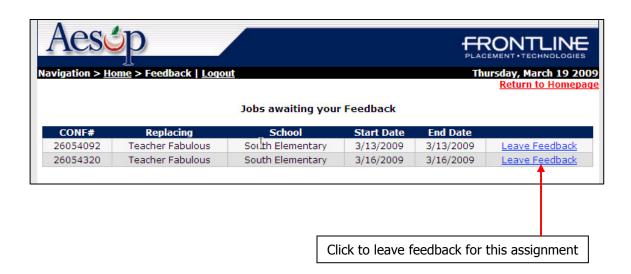
Remember, Aesop will use the schools on this list according to the way you set up the header from the first step above. For example, if the list contains one school, then that school is either 1) the only school where you **will** go, or 2) the only school where you **won't** go, depending on which option you selected in the header.

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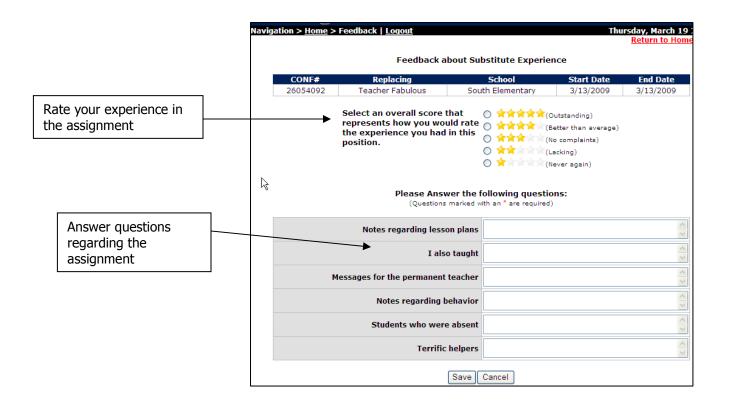
Absence Feedback – Substitute Page

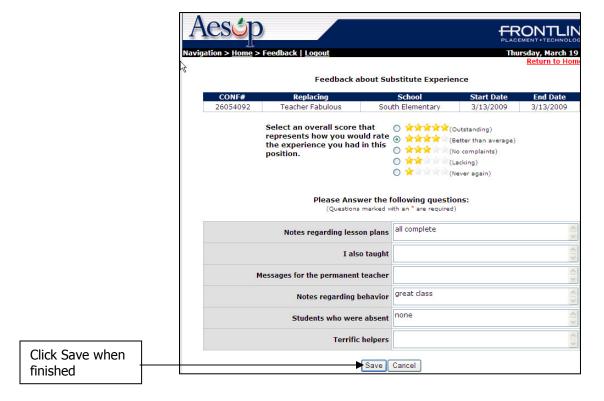




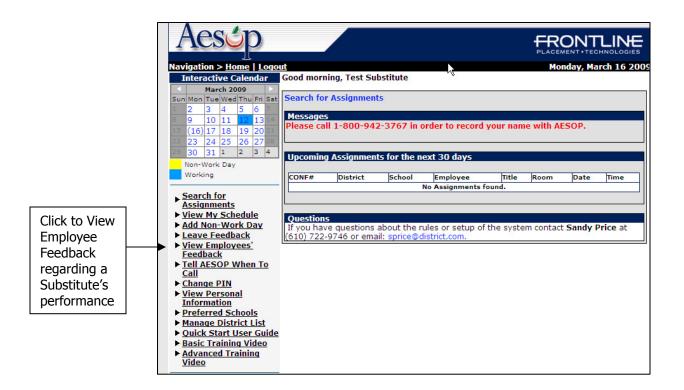
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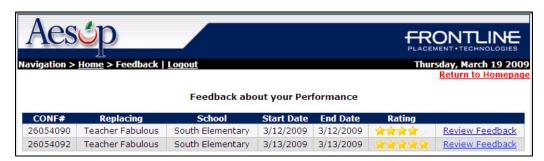




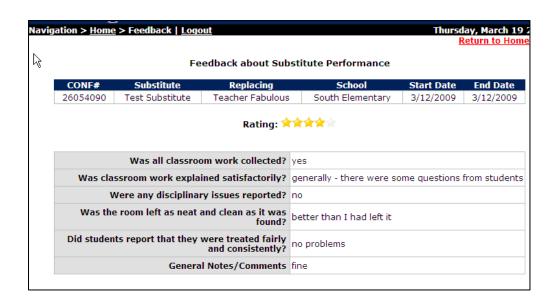


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Click to view feedback



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Phone Services

Answering an Aesop call

When Aesop calls, your Caller ID will probably show 1-800-942-3767. Occasionally, it may display a school district name, depending on how the phone company handles the 800 number.

Answer the phone with a "hello." You must speak into the phone, since it is voice activated.

If you hang up on Aesop, the system will wait at least an hour before calling you back.



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Listening to the notifications and available assignments

After you answer the phone, Aesop will say: "Hello, I am calling for (your name). If you are interested in a job today, please press 1. To prevent further calls today, please press 2. If the substitute that I'm trying to reach is unavailable, please press 3. To prevent Aesop from ever calling you again, please press 9."

Press the appropriate key in response.

Aesop will then say: "I'm calling on behalf of (school district), for an assignment at (school). Please enter your PIN Number, followed by the # key.

After you enter your PIN and press the # key, Aesop will play any Substitute Notifications, such as canceled absences and changed start or end times.

For each available assignment, Aesop will provide the details, including the number of days of the assignment, the school name, the name and title of the absent teacher, the start and end times and the room or office to report to.

Responding to the offer

After you have heard the details of the assignment, you will be prompted to choose 1 to accept the job, 2 to hear it again, 3 to reject it but allow further phone calls, or 4 to reject the job and prevent more calls that day.

If you accept the job, Aesop will read the Confirmation Number. If you reject a job, Aesop will still call you back, even within 15 minutes, if other jobs need to be filled.

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Receiving Notifications

You may receive notifications by phone, web or e-mail for the following:

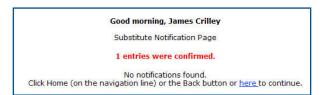
- · A single-day absence is canceled
- All days of a multiple-day absence are canceled
- You are removed from an assignment
- You are chosen as a preferred sub

Web Notification*

Notifications for the above reasons will appear on your home page when you login to Aesop. You will need to click the **Confirm Notifications** button to confirm you have read the notice before you can do anything else within the site.



Aesop will show you a confirmation page indicating you have successfully confirmed the Web notification. Click the here link to return to your home page.



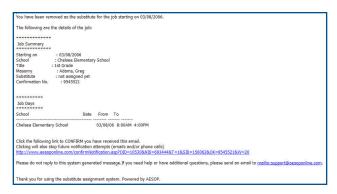
Notification Confirmation

E-mail Notification*

If Aesop has your e-mail address on file, you may receive notifications through e-mail.

E-mail notifications ONLY are sent for the following:

- · The start date changes
- · You are assigned to a job



E-mail Notification

Phone Notification

If you call in to Aesop, you will be informed of any substitute notifications before you hear available assignments. If you have not responded to any email, web or phone notifications, Aesop will call you with the notification at your normally preferred call time.

NO notifications are sent for following:

- · Any changes to the times of an absence
- · A date other than the first day of the absence changes
- · Days are added to an absence
- A day is closed within a multiple-day absence (even if it's the first day)

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User Guides and Training Videos

QuickStart User Guide

Print out your **Web Guide** and the **Phone Guide**.

Web Guide (Revised January 2006)

Phone Guide (Revised January 2006)

Adobe Acrobat reader is required to view the manual.

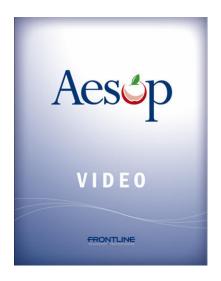


Basic Training Video

Watch a short video to help you get started with Aesop.

Advanced Training Video

This video walks you through many of the basic functions of Aesop covered in the QuickStart Guide.



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